

TOWN OF NEWBURGH

1496 Route 300, Newburgh, New York 12550

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TOWN OF NEWBURGH

NOTICE TO RESIDENTIAL AND SMALL BUSINESS WATER CUSTOMERS

MORATORIUM ON WATER SERVICE TERMINATION, MORATORIUM ON WATER RELEVY AND OPPORTUNITY FOR DEFFERED PAYMENT AGREEMENTS

Due to the Covid-19 pandemic, a state disaster emergency was declared pursuant to Executive Order 202 on March 7, 2020 and was ended by Executive Order 210, effective June 25, 2021. On May 11, 2021 Governor Cuomo signed into law amendments to the Public Service Law that prevented municipalities and public utilities from terminating or discontinuing water service provided to residential accounts and small businesses for non-payment during the Covid-19 state of emergency. Additionally, the amendments prevented municipalities from relevying previously accrued water charges on or after May 11, 2021 until the earlier of the end of the COVID-19 state of emergency or December 31, 2021.

PLEASE BE ADVISED that service termination and relevying past due water charges is prohibited for an additional 180 days after the expiration of the COVID-19 state of emergency, which period ends on December 22, 2021, for those residential and small business customers who have experienced a change in financial circumstances due to the COVID-19 state of emergency.

If you have a residential account or are a small business customer of the Town of Newburgh Water Department, have experienced a change in financial circumstances due to the COVID-19 state of emergency and would like to request relief from service termination and relevying during the 180 days after the COVID-19 state of emergency expired, you must fill out a self-certification form which is available on the Town's website, townofnewburgh.org, or by contacting the Receiver's office at (845) 564-4553 or by e-mail at receiveroftaxes@townofnewburgh.org. The completed and signed form must be submitted to the Receiver by e-mail to the above e-mail address or by mail to Receiver of Taxes, 1496 Route 300, Newburgh, NY 12550 no later than October 8, 2021. If you do not submit a form, the Town of Newburgh will assume you have experienced no such change. *Customers who do not submit a self-certification form will be subject to the enforcement and lien provisions authorized by State and local law.*

PLEASE BE FURTHER ADVISED that the law **does not eliminate a customer's obligation to pay accrued charges.** However, residential and small business customers who have experienced a change in financial circumstances due to the COVID-19 state of emergency must be provided with the opportunity to enter into a deferred payment agreement without the imposition of deposits, late fees or penalties. A deferred payment agreement allows you to pay your balance due in installment payments. If you have a residential account or are a small business customer, have experienced such a change in financial circumstances, and wish to enter into a deferred payment agreement to address any outstanding or accrued payments, upon completing and submitting a self-certification form, please contact Debbie Smith, Receiver of Taxes, by phone or e-mail at the above telephone number or e-mail address to apply for an agreement. Additional information and supporting documentation from customers seeking to enter into a deferred payment agreement may be required.

<u>COVID-19 STATE OF EMERGENCY</u> <u>SELF CERTIFICATION FORM</u> <u>FOR RESIDENTIAL CUSTOMERS</u> <u>CHANGE IN FINANCIAL CIRCUMSTANCES</u>

Account Number:	
Name on Account:	
Service Address:	3
Billing Address*:	
*If different from Service Address	
Telephone Number:	
E-mail:	

Certification:

Please read the following certification. Your signature is verification that you are stating this to be true:

I attest that due to the COVID-19 State of Emergency, which began March 7, 2020 and continued through June 23, 2021, I experienced a change in financial circumstances.

Signature

Date

Print name of person signing

Please return this form to the Town of Newburgh Receiver of Taxes no later than October 8, 2021.

<u>COVID-19 STATE OF EMERGENCY</u> <u>SELF CERTIFICATION FORM</u> <u>FOR SMALL BUSINESS CUSTOMERS</u> <u>CHANGE IN FINANCIAL CIRCUMSTANCES</u>

Account Number:
Name on Account:
Service Address:
Billing Address*:
*If different from Service Address
Telephone Number:
E-mail:

Certification:

Please read the following certification. Your signature is verification that you are stating this to be true:

I attest that due to the COVID-19 State of Emergency, which began March 7, 2020 and continued through June 23, 2021, the business that I own or am an officer of has experienced a change in financial circumstances and that (i) the business currently has twenty-five (25) or fewer employees, (ii) the business is not a publicly held company or a subsidiary thereof and (iii) the business is not a seasonal, short-term or temporary customer of the Town of Newburgh.

Signature

Date

Print name of person signing

Please return this form to the Town of Newburgh Receiver of Taxes no later than October 8, 2021.